

**IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF TEXAS
MARSHALL DIVISION**

UNILOC USA, INC. and	§	
UNILOC LUXEMBOURG, S.A.,	§	Civil Action No. 2:16-cv-1313
Plaintiffs,	§	
v.	§	PATENT CASE
HEYWIRE, INC.	§	
Defendant.	§	JURY TRIAL DEMANDED
	§	

ORIGINAL COMPLAINT FOR PATENT INFRINGEMENT

Plaintiffs, Uniloc USA, Inc. and Uniloc Luxembourg, S.A. (together “Uniloc”), as and for their complaint against defendant, HeyWire, Inc. (“HeyWire”), allege as follows:

THE PARTIES

1. Uniloc USA, Inc. (“Uniloc USA”) is a Texas corporation having a principal place of business at Legacy Town Center I, Suite 380, 7160 Dallas Parkway, Plano Texas 75024. Uniloc also maintains a place of business at 102 N. College, Suite 603, Tyler, Texas 75702.
2. Uniloc Luxembourg S.A. (“Uniloc Luxembourg”) is a Luxembourg public limited liability company having a principal place of business at 15, Rue Edward Steichen, 4th Floor, L-2540, Luxembourg (R.C.S. Luxembourg B159161).
3. Uniloc Luxembourg owns a number of patents in the field of text/voice instant messaging.
4. Upon information and belief, HeyWire, Inc. is a Delaware corporation having a principal place of business at 1 Canal Park, Suite 1130, Cambridge, MA 02141. HeyWire may

be served with process through its registered agent for service of process: Corporation Trust Company, Corporation Trust Center, 1209 Orange St., Wilmington, DE 19801.

JURISDICTION AND VENUE

5. Uniloc brings this action for patent infringement under the patent laws of the United States, 35 U.S.C. § 271 *et seq.* This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331, 1338(a) and 1367.

6. Venue is proper in this judicial district pursuant to 28 U.S.C. §§ 1391(c) and 1400(b). Upon information and belief, HeyWire is deemed to reside in this judicial district, has committed acts of infringement in this judicial district, and/or has purposely transacted business involving the accused products in this judicial district, including sales to one or more customers in Texas.

7. HeyWire is subject to this Court's jurisdiction pursuant to due process and/or the Texas Long Arm Statute due at least to its substantial business in this State and judicial district, including: (A) at least part of its past infringing activities, (B) regularly doing or soliciting business in Texas and/or (C) engaging in persistent conduct and/or deriving substantial revenue from goods and services provided to customers in Texas.

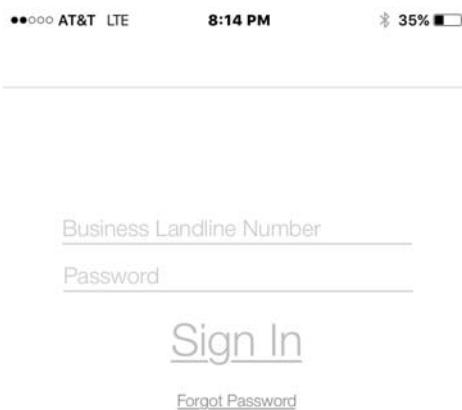
COUNT I
(INFRINGEMENT OF U.S. PATENT NO. 8,724,622)

8. Uniloc incorporates paragraphs 1-7 above by reference.

9. Uniloc Luxembourg is the owner, by assignment, of U.S. Patent No. 8,724,622 ("the '622 Patent"), entitled SYSTEM AND METHOD FOR INSTANT VOIP MESSAGING that issued on May 13, 2014. A true and correct copy of the '622 Patent is attached as Exhibit A hereto.

10. Uniloc USA is the exclusive licensee of the '622 Patent with ownership of all substantial rights therein, including the right to grant sublicenses, to exclude others, and to enforce, sue and recover past damages for the infringement thereof.

11. Upon information and belief, the following describes, at least in part, how HeyWire Business Messenger works:



12. Upon information and belief, the following describes, at least in part, how HeyWire Business Messenger works:

A screenshot of a web page titled "Frequently Asked Questions" in bold black text. Below the title, the text "FAQs about Business Messenger." is displayed. Underneath that, there is a timestamp "May 23, 2016 · Knowledge". A large, semi-transparent gray box covers the bottom portion of the page. Inside this box, the word "DESCRIPTION" is centered in bold black text. Below it, the text "Here are some of the most common questions we get about using HeyWire Business Messenger." is written. Underneath this, a question "Do I need to be on WiFi to use HeyWire Business Messenger?" is listed. The answer to this question, which is partially visible, states: "HeyWire Business Messenger works by sending messages over the internet, so you must have an internet connection in order to use HeyWire. You can use WiFi or your phone's data connection."

13. Upon information and belief, the following describes, at least in part, how HeyWire Business Messenger works:

HeyWire Business Messenger

[View More by This Developer](#)

By HeyWire, Inc.

Open iTunes to buy and download apps.



[View in iTunes](#)

- This app is designed for both iPhone and iPad
- Offers Apple Watch App for iPhone

Free

Category: Business

Updated: Jul 05, 2016

Version: 3.3

Size: 18.9 MB

Apple Watch: Yes

Language: English

Seller: HeyWire, Inc.

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Rated 4+

Description

BUSINESS MESSAGING FOR YOUR EXISTING BUSINESS PHONE NUMBER

Text with customers using your existing business phone number. Separate your business and personal communications. Build stronger customer relationships for sales & support; improve satisfaction, close deals faster. Now integrated with Salesforce for easy messaging with leads and contacts; sync important conversations with 1 tap!

Cloud-based – use all your devices — mobile phone, tablet or computer — to securely send and receive SMS, Pictures, and VoiceTexts with customers for sales and support.

Text messaging built for sales and service professionals who need to quickly and easily communicate with customers – the next level of customer engagement is here!

FOR CUSTOMER ENGAGEMENT & SALES ACCELERATION:

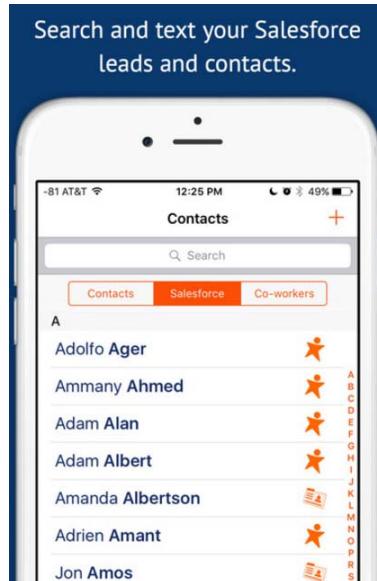
- Easy registration process text-enables your existing business phone number automatically
- Simplifies your communications by separating your business messaging from personal texts
- Uses standard 2-way SMS so your customers need no special apps; they just text to the same number they call you!
- Text messaging app that links to Salesforce – 1 tap looks up your Contacts and Leads for easy texting; 1 Tap | stores important text conversations instantly!

FEATURES:

- Web App: Text from any computer using your same office number.
- Mac Desktop App: Receive notifications as pop-ups.
- Enhanced Security: Messages are fully encrypted with AES 256 – the same level of encryption used by banks.
- CRM Integration: Link with your Salesforce account to access leads, contacts, cases and opportunities. More CRM integrations coming soon!
- Auto-reply: Responds to text messages when you can't. Customize an auto-reply, just like email.
- Photo Sharing: Attach and share photos
- VoiceText: Avoid the hassle of voice mail by quickly sending a voice recording in your message.

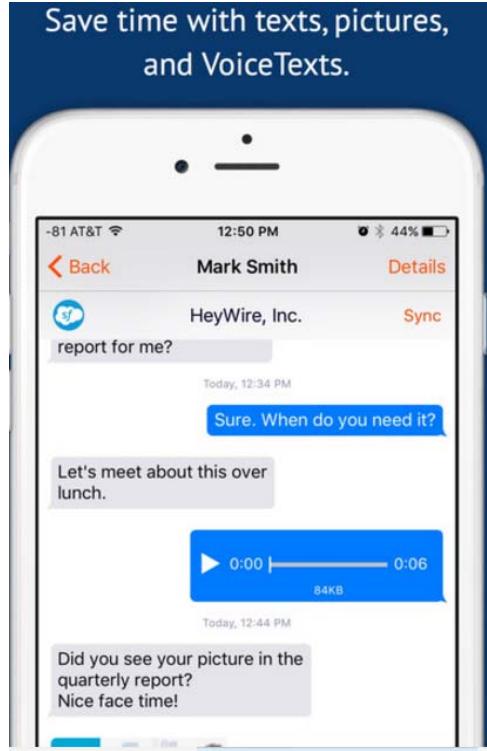
14. Upon information and belief, the following describes, at least in part, how

HeyWire Business Messenger works:



15. Upon information and belief, the following describes, at least in part, how

HeyWire Business Messenger works:



16. Upon information and belief, the following describes, at least in part, how HeyWire Business Messenger works:

The image consists of two side-by-side screenshots. On the left, a web browser window displays a page titled "What is HeyWire Business Messenger?". It contains a brief description of the service, a timestamp ("May 23, 2016 · Knowledge"), and a "DESCRIPTION" section. The "DESCRIPTION" section highlights the secure nature of the messaging, separating business from personal texts, and lists several features:

- Web App
- Auto-Reply
- Co-Worker Directory
- Photo Sharing
- Voice Texts
- Enhanced security

On the right, a smartphone screen shows the HeyWire Business Messenger app's interface, identical to the one in the first image, demonstrating the app's functionality.

17. Upon information and belief, the following describes, at least in part, how HeyWire Business Messenger works:

Voice Memo Texts

You can use HeyWire Business Messenger to record short voice messages and send them to your friends and co-workers

Voice messages can be sent to both HeyWire Business Messenger and non-HeyWire Business Messenger numbers – if the end user has HeyWire Business Messenger they will see a player inline that they can use to hear the recording. If they do not have HeyWire Business Messenger your recording will arrive as a link that the recipient can open to listen to.

iOS and Android devices

On the chat screen tap and hold the microphone icon in the bottom right corner. HeyWire Business Messenger will record up to 30 seconds of audio as long as you continue to hold down the button.

When you release the button your message will be sent.

To cancel, slide your finger to the left without lifting it up... recording will stop and the message will be discarded without being sent.

Additionally, you can quickly launch and record a Voice Text right from the messages screen by opening the Quick Launch bar and using the same method as above: hold to record, release to send, slide left to cancel.

18. Upon information and belief, the following describes, at least in part, how HeyWire Business Messenger works:

Voice Memo Texts

How to send voice memo texts using Business Messenger on Android and IOS.

© May 23, 2016 • Knowledge

DESCRIPTION

You can use HeyWire LiveText Messenger to record short voice messages and send them to your friends and co-workers. Voice messages can be sent to both HeyWire LiveText Messenger and non-HeyWire LiveText Messenger numbers – if the end user has HeyWire LiveText Messenger they will see a player inline that they can use to hear the recording. If they do not have HeyWire LiveText Messenger your recording will arrive as a link that the recipient can open to listen to.

iOS and Android devices

On the chat screen tap and hold the microphone icon in the bottom right corner. HeyWire LiveText Messenger will record up to 30 seconds of audio as long as you continue to hold down the button. When you release the button your message will be sent. To cancel, slide your finger to the left without lifting it up... recording will stop and the message will be discarded without being sent. Additionally, you can quickly launch and record a Voice Text right from the messages screen by opening the Quick Launch bar and using the same method as above: hold to record, release to send, slide left to cancel.

19. Upon information and belief, the following describes, at least in part, how HeyWire Business Messenger works:

Supported Product(s)		
Products	Platform	Version(s)
All Services	Android Devices	4.1
All Services	iOS Devices	iOS 8+
Business Messenger for Salesforce, Live Text Agent	Internet Explorer, Firefox, Chrome, Safari	10 (upon release of IE12 /Edge in January 2016)

Supported Product Offering Status

Products	Platform	Offering Status
LiveText Agent (for Salesforce)	Service Cloud	Active
	Sales Cloud	Active
LiveText Agent (for Interactive Intelligence)	Interaction Center	Active
Business Messenger (for Salesforce)	Windows Desktop Client	Active
	MAC Client	Active
	iOS Client	Active
	Android Client	Active
Business Messenger	Web Client	End of Sustaining
	Windows Client	End of Sustaining
	MAC Client	End of Sustaining

20. Upon information and belief, the following describes, at least in part, how HeyWire Business Messenger works:

The screenshot shows the HeyWire pricing page. At the top, there are navigation links for 'Products', 'Solutions', and 'Pricing'. The 'Pricing' link is highlighted with a blue background. Below this, a large blue section features the word 'PROFESSIONAL' in white capital letters. A large '\$50' is prominently displayed, with the text 'per agent, per month (starts at 5 agents)*' underneath. To the left, under the heading 'Includes Standard Features:', there is a list of five items with checkmarks: 'iOS, Android, PC and Mac', 'Separate Business & Personal Texting for your team', 'Inbound & Outbound Messaging', and 'MMS with VoiceTexts and Pictures'. To the right of these features are two icons: one showing a smartphone with a '5' inside a circle, labeled 'Text enable up to 5 phone numbers'; and another showing a smartphone with a '500' inside a circle, labeled 'Includes 500 Messages per agent/month'.

Includes Standard Features:

- ✓ iOS, Android, PC and Mac
- ✓ Separate Business & Personal Texting for your team
- ✓ Inbound & Outbound Messaging
- ✓ MMS with VoiceTexts and Pictures

Text enable up to 5 phone numbers

Includes 500 Messages per agent/month

21. Upon information and belief, the following describes, at least in part, how

HeyWire Business Messenger works:

What is HeyWire Business Messenger?

More information on Business Messenger's features.

May 23, 2016 • Knowledge

DESCRIPTION

HeyWire Business Messenger is secure business messaging using your business landline number. Separate your business communications from your personal texts. Never hand out your personal mobile number for business communications again. Communicate with anyone. Communicate with customers, prospects, partners and co-workers. Let people reach you without needing any special mobile app. **Features:**

- **Web App** Send, receive and view all of your messages on a convenient web app that's easy to access from any browser.
- **Auto-Reply** You don't have to be always-on. When you're not available, you can set an auto-reply message to be sent to anyone that contacts you.
- **Co-Worker Directory** Co-Workers are automatically added to a shared address book for easy communication and collaboration.
- **Photo Sharing** Attach and share photos with other users of the app or with anyone you can reach by text.
- **Voice Texts** Avoid the hassle of voicemail by quickly sending a voice memo as a message.
- **Enhanced security** Messages are encrypted and optionally stored. The enterprise is in control of the conversation.

22. HeyWire has directly infringed, and continues to directly infringe one or more claims of the '622 Patent in this judicial district and elsewhere in Texas, including at least claims 3, 6-8, 10-19 and 38 literally and/or under the doctrine of equivalents, by or through making, using, importing, offering for sale and/or selling the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications for/on mobile and/or desktop devices during the pendency of the '622 Patent which software and associated HeyWire servers perform instant voice messaging over Wi-Fi and the Internet between persons using cellphones and/or other devices capable of instant voice messaging; wherein digitized audio files are transmitted between a plurality of recipients on a packet switched network and a list of one or more currently potential recipients is displayed on the device.

23. In addition, should the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform systems be found to not literally infringe the asserted claims of the '622 Patent, the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform systems would nevertheless infringe the asserted claims of the '622 Patent. More specifically, the accused systems perform substantially the same function (instant voice messaging), in substantially the same way (via a digitized audio files in a client/server environment), to yield substantially the same result (delivering voice messages to available intended recipients). HeyWire would thus be liable for direct infringement under the doctrine of equivalents.

24. HeyWire may have infringed the '622 Patent through other software utilizing the same or reasonably similar functionality, including other versions of the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications. Uniloc reserves the right to discover and pursue all such additional infringing software/devices.

25. Uniloc has been damaged, reparably and irreparably, by HeyWire's infringement of the '622 Patent and such damage will continue unless and until HeyWire is enjoined.

COUNT II
(INFRINGEMENT OF U.S. PATENT NO. 8,995,433)

26. Uniloc incorporates paragraphs 1-25 above by reference.

27. Uniloc Luxembourg is the owner, by assignment, of U.S. Patent No. 8,995,433 ("the '433 Patent"), entitled SYSTEM AND METHOD FOR INSTANT VOIP MESSAGING that issued on March 31, 2015. A true and correct copy of the '433 Patent is attached as Exhibit B hereto.

28. Uniloc USA is the exclusive licensee of the '433 Patent with ownership of all substantial rights therein, including the right to grant sublicenses, to exclude others, and to enforce, sue and recover past damages for the infringement thereof.

29. HeyWire has directly infringed, and continues to directly infringe one or more claims of the '433 Patent in this judicial district and elsewhere in Texas, including at least claims 1-5, 9-12, 14-16 and 25-26 literally and/or under the doctrine of equivalents, by or through making, using, importing, offering for sale and/or selling the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications for/on mobile and/or desktop devices during the pendency of the '433 Patent which software and associated HeyWire servers perform instant voice messaging over Wi-Fi and the Internet between persons using cellphones and/or other devices capable of instant voice messaging; wherein a list of one or more potential recipients is displayed on the device, the instant messages are temporarily stored using a unique identifier, and a file manager stores, retrieves and/or deletes the messages in response to the users request.

30. In addition, should the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform systems be found to not literally infringe the asserted claims of the '433 Patent, the accused systems would nevertheless infringe the asserted claims of the '433 Patent. More specifically, the accused systems perform substantially the same function (instant voice messaging), in substantially the same way (identifying potentially available recipients, storing messages using unique identifiers and a file manager for storing, retrieving and/or deleting the messages), to yield substantially the same result (delivering voice messages to available intended recipients and wherein the messages may be stored, retrieved and/or deleted). HeyWire would thus be liable for direct infringement under the doctrine of equivalents.

31. HeyWire may have infringed the '433 Patent through other software utilizing the same or reasonably similar functionality, including other versions of the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications. Uniloc reserves the right to discover and pursue all such additional infringing software/devices.

32. Uniloc has been damaged, reparably and irreparably, by HeyWire's infringement of the '433 Patent and such damage will continue unless and until HeyWire is enjoined.

COUNT III
(INFRINGEMENT OF U.S. PATENT NO. 7,535,890)

33. Uniloc incorporates paragraphs 1-32 above by reference.

34. Uniloc Luxembourg is the owner, by assignment, of U.S. Patent No. 7,535,890 ("the '890 Patent"), entitled SYSTEM AND METHOD FOR INSTANT VOIP MESSAGING that issued on May 19, 2009. A true and correct copy of the '890 Patent is attached as Exhibit C hereto.

35. Uniloc USA is the exclusive licensee of the '890 Patent with ownership of all substantial rights therein, including the right to grant sublicenses, to exclude others, and to enforce, sue and recover past damages for the infringement thereof.

36. HeyWire has directly infringed, and continues to directly infringe one or more claims of the '890 Patent in this judicial district and elsewhere in Texas, including at least claims 1-6, 9, 14-15, 17-20, 23, 28-29, 31-34, 37, 40-43, 46, 51-54, 57, 62-65 and 68-69 literally and/or under the doctrine of equivalents, by or through making, using, importing, offering for sale and/or selling the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications for/on mobile and desktop devices during the pendency of the '890 Patent which software and associated HeyWire servers perform instant voice messaging over Wi-Fi and the Internet between persons using cellphones and/or other devices capable of instant voice messaging; wherein the instant messages are temporarily stored if an intended message recipient is unavailable and thereafter delivered once the intend recipient becomes available.

37. In addition, should the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform systems be found to not literally infringe the asserted claims of the '890 Patent, the accused systems would nevertheless infringe the asserted claims of the '890 Patent. More specifically, the accused HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform systems perform substantially the same function (instant voice messaging), in substantially the same way (via a client/server environment), to yield substantially the same result (delivering voice messages to available intended recipients). HeyWire would thus be liable for direct infringement under the doctrine of equivalents.

38. HeyWire has indirectly infringed and continues to indirectly infringe at least claims 1-6, 9, 14-15, 17-20, 23, 28-29, 31-34, 37, 40-43, 46, 51-54, 57, 62-65 and 68-69 of the ‘890 Patent in this judicial district and elsewhere in the United States by, among other things, actively inducing the using, offering for sale, selling, or importing the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications. HeyWire’s customers who purchase the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications and operate such applications in accordance with HeyWire’s instructions directly infringe one or more of the forgoing claims of the ’890 Patent in violation of 35 U.S.C. § 271. HeyWire directly and/or indirectly instructs its customers through training videos, demonstrations, brochures, installation and/or user guides, such as those located at the following:

<https://heywire.force.com/external/s/article/voicememo>

<https://heywire.force.com/external/s/article/featurescontrol>

<http://www.heywire.com/support>

HeyWire is thereby liable for infringement of the ‘890 Patent under 35 U.S.C. § 271(b).

39. HeyWire has indirectly infringed and continues to indirectly infringe at least claims 1-6, 9, 14-15, 17-20, 23, 28-29, 31-34, 37, 40-43, 46, 51-54, 57, 62-65 and 68-69 of the ‘890 Patent in this judicial district and elsewhere in the United States by, among other things, contributing to the direct infringement by others including, without limitation customers using the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications, by making, offering to sell, selling and/or importing into the United States, a component of a patented machine, manufacture or combination, or an apparatus for use in practicing a patented process, constituting a material part of the invention, knowing the same

to be especially made or especially adapted for use in infringing the '890 Patent and not a staple article or commodity of commerce suitable for substantial non-infringing use.

40. For example, the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications contain one or more component(s) of a patented machine, manufacture, or combination, or an apparatus for use in practicing a patent process. Furthermore, the components of the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications are a material part of the claimed inventions and upon information and belief are not a staple article or commodity of commerce suitable for substantial non-infringing use. HeyWire is, therefore, liable for infringement under 35 U.S.C. § 271(c).

41. HeyWire will have been on notice of the '890 Patent since, at the latest, the service of this complaint upon HeyWire. By the time of trial, HeyWire will have known and intended (since receiving such notice) that its continued actions would actively induce, and contribute to, the infringement of one or more of claims 1-6, 9, 14-15, 17-20, 23, 28-29, 31-34, 37, 40-43, 46, 51-54, 57, 62-65 and 68-69 of the '890 Patent.

42. HeyWire may have infringed the '890 Patent through other software utilizing the same or reasonably similar functionality, including other versions of the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications. Uniloc reserves the right to discover and pursue all such additional infringing software/devices.

43. Uniloc has been damaged, reparably and irreparably, by HeyWire's infringement of the '890 Patent and such damage will continue unless and until HeyWire is enjoined.

COUNT IV
(INFRINGEMENT OF U.S. PATENT NO. 8,199,747)

44. Uniloc incorporates paragraphs 1-43 above by reference.

45. Uniloc Luxembourg is the owner, by assignment, of U.S. Patent No. 8,199,747 (“the ’747 Patent”), entitled SYSTEM AND METHOD FOR INSTANT VOIP MESSAGING that issued on June 12, 2012. A true and correct copy of the ’747 Patent is attached as Exhibit D hereto.

46. Uniloc USA is the exclusive licensee of the ’747 Patent with ownership of all substantial rights therein, including the right to grant sublicenses, to exclude others, and to enforce, sue and recover past damages for the infringement thereof.

47. HeyWire has directly infringed, and continues to directly infringe one or more claims of the ’747 Patent in this judicial district and elsewhere in Texas, including at least claims 1, 3, 12 and 14 literally and/or under the doctrine of equivalents, by or through making, using, importing, offering for sale and/or selling the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications for/on mobile and/or desktop devices during the pendency of the ’747 Patent which software and associated HeyWire servers perform instant voice messaging over Wi-Fi and the Internet between persons using cellphones and/or other devices capable of instant voice messaging; wherein the instant message audio file is generated and one or more files attached thereto and transmitting the files to available recipients and temporarily storing the message if an intended recipient is unavailable and thereafter delivered once the intend recipient becomes available.

48. In addition, should the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform systems be found to not literally infringe the asserted claims of the ’747 Patent, the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform systems would nevertheless infringe the asserted claims of the ’747 Patent. More specifically, the accused systems perform substantially the same function

(instant voice messaging), in substantially the same way (recording and transmitting a message to be audibly played by one or more recipients and temporarily storing messages for a recipient who is unavailable), to yield substantially the same result (delivering voice messages with attached file(s) to available intended recipients). HeyWire would thus be liable for direct infringement under the doctrine of equivalents.

49. HeyWire has indirectly infringed and continues to indirectly infringe at least claims 1, 3, 12 and 14 of the '747 Patent in this judicial district and elsewhere in the United States by, among other things, actively inducing the using, offering for sale, selling, or importing the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications. HeyWire's customers who purchase the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications and operate such applications in accordance with HeyWire's instructions directly infringe one or more of the forgoing claims of the '747 Patent in violation of 35 U.S.C. § 271. HeyWire directly and/or indirectly instructs its customers through training videos, demonstrations, brochures, installation and/or user guides, such as those located at the following:

<https://heywire.force.com/external/s/article/voicememo>

<https://heywire.force.com/external/s/article/featurescontrol>

<http://www.heywire.com/support>

HeyWire is thereby liable for infringement of the '747 Patent under 35 U.S.C. § 271(b).

50. HeyWire has indirectly infringed and continues to indirectly infringe at least claims 1, 3, 12 and 14 of the '747 Patent in this judicial district and elsewhere in the United States by, among other things, contributing to the direct infringement by others including, without limitation customers using the HeyWire Business Messenger, Business Messenger for

Salesforce and Mobile Messaging Platform applications, by making, offering to sell, selling and/or importing into the United States, a component of a patented machine, manufacture or combination, or an apparatus for use in practicing a patented process, constituting a material part of the invention, knowing the same to be especially made or especially adapted for use in infringing the '747 Patent and not a staple article or commodity of commerce suitable for substantial non-infringing use.

51. For example, the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications contain one or more component(s) of a patented machine, manufacture, or combination, or an apparatus for use in practicing a patent process. Furthermore, the one or more component(s) of the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications are a material part of the claimed inventions and upon information and belief are not staple articles or commodity of commerce suitable for substantial non-infringing use. HeyWire is, therefore, liable for infringement under 35 U.S.C. § 271(c).

52. HeyWire will have been on notice of the '747 Patent since, at the latest, the service of this complaint upon HeyWire. By the time of trial, HeyWire will have known and intended (since receiving such notice) that its continued actions would actively induce, and contribute to, the infringement of one or more of claims 1, 3, 12 and 14 of the '747 Patent.

53. HeyWire may have infringed the '747 Patent through other software utilizing the same or reasonably similar functionality, including other versions of the HeyWire Business Messenger, Business Messenger for Salesforce and Mobile Messaging Platform applications. Uniloc reserves the right to discover and pursue all such additional infringing software/devices.

54. Uniloc has been damaged, reparably and irreparably, by HeyWire's infringement of the '747 Patent and such damage will continue unless and until HeyWire is enjoined.

PRAYER FOR RELIEF

Uniloc requests that the Court enter judgment against HeyWire as follows:

- (A) that HeyWire has infringed the '622 Patent, '890 Patent, '747 Patent and the '433 Patent;
- (B) awarding Uniloc its damages suffered as a result of HeyWire's infringement of the '622 Patent, '890 Patent, '747 Patent and the '433 Patent pursuant to 35 U.S.C. § 284;
- (C) enjoining HeyWire, its officers, directors, agents, servants, affiliates, employees, divisions, branches, subsidiaries and parents, and all others acting in concert or privity with it from infringing the '622 Patent, '890 Patent, '747 Patent and the '433 Patent pursuant to 35 U.S.C. § 283;
- (D) awarding Uniloc its costs, attorneys' fees, expenses and interest, and
- (E) granting Uniloc such other and further relief as the Court may deem just and proper.

DEMAND FOR JURY TRIAL

Uniloc hereby demands trial by jury on all issues so triable pursuant to Fed. R. Civ. P. 38.

Dated: November 28, 2016

Respectfully submitted,

/s/ Craig Tadlock _____
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ATTORNEYS FOR THE PLAINTIFFS